


Account number
600485895

Any questions?

 **0000 000 0000**
 Mon – Fri 8am to 6pm
 Sat 9am to 1pm

 britishgas.co.uk/business

 HEAD OFFICE
 ANOTHER PLC
 10 EXAMPLE STREET
 ANYTOWN
 COUNTYSHIRE
 AB12 3CD

Your business electricity bill

Head Office, Another Plc, 10 Example Street, Anytown,
 Countyshire AB12 3CD

27 February 2014 - 27 March 2014

Your Fixed Price Energy Plan will renew on 16/07/15

Your new Fixed Price Energy Plan will end on 16/07/15. We'll write to you around 60 days before this date to tell you about your options, including how to end your plan. To discuss your energy account with us, please call us on 0330 100 005.

Your account

Since your previous bill

Outstanding balance on 10 February 2014	£61.14
Cheque received – 20 February 2014	£61.14 CR
Balance from last bill	£0.00

New charges this bill (see over for details)

Electricity charges	£23.51
Standing charge	£35.45
Total charges exc VAT	£58.96
VAT	£2.95
Total new charges this bill inc VAT	£61.91

Your charges this month are based on ESTIMATED readings

To keep your charges accurate go to britishgas.co.uk/business/meter-read with your latest reading.

We value your business

If we can help explain any element of your bill or support your business in reducing bills, please contact us.

Total amount now due £61.91

Please pay this by 10 April 2014



Energy Payment Slip

British Gas

bank giro credit 

155
24

Reference (customer account number)
 600485895

Credit account number
 143 0947

Amount due
 no fee payable at P.O. counter
£ 61.91

HEAD OFFICE

Cheque acceptable at a Post Office



Signature
 Date
 / /

43-09-47

HSBC Head Office Collection Account

Total cash	
Cheques	
£	

Please do not write in the area below or fold this voucher

Emergency or loss of supply

0000 000 0000

or contact your local distribution network operator.

Calls to British Gas may be monitored for quality assurance and compliance purposes.

British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England and Wales No. 3078711. Registered office: Millstream, Maidenhead Road, Windsor, Berkshire SL4 5GD.

Your charges this month are based on ESTIMATED readings

To keep your charges accurate go to britishgas.co.uk/business/meter-read with your latest reading.

Account enquiries

0000 000 0000

customerservices@britishgasbusiness.co.uk
British Gas, Spinneyside, Penman Way,
Grove Park, Leicester, LE19 1SZ

Moving premises

0000 000 0000

changeoftenancy@britishgasbusiness.co.uk
Let us know as early as possible.

Fuel mix

British Gas purchase a mixture of fuels to create the electricity we supply to customers.

1 Apr 2012 – 31 Mar 2013

Coal	26%
Natural Gas	34%
Nuclear	28%
Renewables	10%
Other Fuels	2%
Total	100%
CO2 emissions	379g per kWh
High-level radioactive waste	0.0026g per kWh

What to do if you have a complaint:

- 1 Please call us on 0000 000 0000. We will do all we can to resolve your issue straight away.
- 2 If you are still dissatisfied, please contact our Director of Customer Service.
Email customer.service.director@britishgas.co.uk or write to: Stephen Stewart, Complaints, British Gas, Penman Way, Leicester, LE19 1SZ
- 3 If you are a micro-business and have followed steps 1 and 2, and your complaint is still unresolved after 8 weeks, you can contact Ombudsman Services: Energy on 0330 440 1624 (Textphone 0330 440 1600), or via www.os-energy.org

Further information about our complaints procedure and the definition of a micro-business is available on our website at www.britishgas.co.uk/business/complaints.

Citizens Advice consumer service provides free, unbiased advice on consumer issues at adviceguide.org.uk or call the helpline on 08454 040506.

Details of charges

S 06 000 062 MPAN number 0000000000000
19 00000000 264 Meter ID G00000000000000

Previous reading	Current reading	Multiplier	kWh	Rate	Charges
Night unit charge					
7495 ESTIMATED 27 Feb 2014	7574 READ 25 Mar 2014	79 units x 2.0	158	5.397p	£8.53
7574 READ 25 Mar 2014	7578 ESTIMATED 27 Mar 2014	4 units x 2.0	8	5.397p	£0.43
Day unit charge					
26371 ESTIMATED 27 Feb 2014	26517 READ 25 Mar 2014		146	9.768p	£14.26
26517 READ 25 Mar 2014	26520 ESTIMATED 27 Mar 2014		3	9.768p	£0.29
Electricity charges					£23.51
Standing charge			92 days at 38.532p		£35.45
Total charges exc VAT					£58.96
VAT at 5%					£2.95
Total charges inc VAT					£61.91

How to pay

Please always quote your account number: **600485895**

Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on 0000 000 0000.

BACS

Please quote your account number when making a payment.
Sort Code: 40-05-30
Account Number: 52464055

Please email the remittance advice to BGB.payments@centrica.co.uk.
Alternatively, you can post to
British Gas, Payment Area 60, Camberley,
Surrey GU95 1AW.

Debit or Credit card

To pay by Debit or Credit card, please call us on 0000 000 0000.

Cheques

Please make cheques payable to British Gas, and write your account number on the back. Post cheques with the giro slip to British Gas, Payment Area 60, Camberley, Surrey GU95 1AW.

Problems paying this bill?

If you are having problems paying we can help, please call 0000 000 0000, or go to britishgas.co.uk/business/financial-difficulty